

**San Francisco Public Utilities Commission
Citizens' Advisory Committee**

MEETING MINUTES

Tuesday, February 20, 2018

5:30 p.m. – 7:00 p.m.

525 Golden Gate Ave., 3rd Floor Tuolumne Conference Room

Mission: The purpose of the SFPUC CAC is to provide recommendations to the SFPUC General Manager, the SFPUC Commission, and the Board of Supervisors regarding the agency's long-term strategic, financial, and capital improvement plans ([Admin Code 5.140-142](#)).

Members:

Wendy Aragon, Chair (D1)

Suki Kott (D2)

Amy Zock (D3)

Jim McHugh (D4)

Ted Loewenberg (D5)

Matthew Steen (D6)

Jasmine Conrad (D7)

Amy Nagengast (D8)

Ernesto Martinez (D9)

Anietie Ekanem (D10)

Jennifer Clary (D11)

Maggie Thomas (M-Env.Group)

Nicole Sandkulla (M-Reg'l Water Customers)

Mark Tang (M-Eng./Financial)

Nathaniel Kinsey (M-Lg Water User)

Owen O'Donnell (B-Small Business)

Misty McKinney (B-Env Justice)

M = Mayoral appointment, B = Board President Appointment

Staff Liaisons: Tracy Zhu, Alexandra Johnson

ORDER OF BUSINESS

1. **Call to order and roll call:** The meeting was called to order at 5:32 pm

Members present at roll call: (11) Aragon, Kott, Zock, McHugh, Loewenberg, Steen, Nagengast, Ekanem, Thomas, Tang, McKinney

Members absent at roll call: (6) Conrad, Martinez, Clary, Sandkulla, Kinsey, O'Donnell

Members of the public: (0)

2. **Approve [January 16, 2018](#) Meeting Minutes**

Motion was made (Ekanem) and seconded (Steen) to approve the [January 16, 2018](#) Meeting Minutes

Members made the revision to remove the following "due to Prop 218 it is illegal to charge different rates" from the [January 16, 2018](#) Meeting Minutes.

AYES: (11) Aragon, Kott, Zock, McHugh, Loewenberg, Steen, Nagengast, Ekanem, Thomas, Tang, McKinney

NOES: (0)

Mark Farrell
Mayor

Ike Kwon
President

Vince Courtney
Vice President

Ann Moller Caen
Commissioner

Francesca Vietor
Commissioner

Anson Moran
Commissioner

Harlan L. Kelly, Jr.
General Manager



ABSENT: (6) Conrad, Martinez, Clary, Sandkulla, Kinsey, O'Donnell

3. **Report from the Chair** - Chair

- Welcome members of the public and staff
- CAC Chair Report to the Commission on February 27, 2018

Public Comment: None

4. **Public Comment:** None

5. **Presentation and Discussion:** [Power Enterprise Customer Growth](#), Barbara Hale, Assistant General Manager, Power Enterprise; Emily Lam, Director, Policy and Government Affairs

Presentation Topics:

- Power Enterprise Growth
- Power Customer Base is Growing
- Six Priority Strategies Developed through Hetch Hetchy Business Plan
- Hetch Hetchy Customer Growth
- Working to Retain Existing Customers
- CleanPowerSF Goals and Objectives
- Preparing to Enroll the Rest of the City by July 2019
- Power Enterprise Challenges

Discussion Topics:

- Member Steen asked what PUC's expectations are to renew the tariff. Barbara informed that the decision was prolonged due to Federal Energy Regulatory Commissioners transitioning and not maintaining a quorum to vote.
- Member Kott asked the status of the John F. Kennedy senior housing towers remodel and who is the electricity provider (PUC or PG&E). Kott further asked for clarification on CleanPowerSF's "competing objectives." SFPUC provides power to the JFK towers. Staff Hale informed that residents are relocated during the remodel. Staff Hale clarified that the competing objectives are affordability, clean energy and local jobs; the goal is to have a balance between the three (e.g. finding a balance between having the cleanest energy that is also affordable.)
- Member Ekanem asked
 1. How the conflict between competing energy providers (PUC and PG&E) affects rates especially for low income families?
 2. Will the competition mentioned above delay the construction projects in District 10?
 3. How does the PUC enterprise taking air quality into consideration?

Staff Hale informed that the conflict is not affecting rates but it is increasing the costs of the remodeling rather than the cost of service to provide electricity. Then stated that not all the construction projects in District 10 are PUC projects but the enterprise is looking to expand the campus power distribution to get ahead of the conflict. Lastly stated, CleanPowerSF is combating poor air quality by providing GHG free power.

- Member Loewenberg asked if CleanPowerSF rates will remain stable during the conflict. Staff Hale informed that they were able to keep rates competitive and will aim to stay below the rates of other power providers.

- Member McHugh asked if the SFPUC has any updates to report on regarding the PCIA exit fee that CPUC has recently reformed.

Public Comment: None.

6. **Presentation and Discussion: [Water and Sewer Rates Outreach Update](#)**,
 Florencia Prada, Deputy Communications Director, External Affairs

- [Overview of Water and Sewer Rates handout](#)
- [Programs, Rebates and Incentives handout](#)
- [List of Scheduled Community Presentations](#)

Presentation Topics:

- 2018 Rates Outreach
- Public Education
- Communications Strategy
- Transparent and Public Process
- Outreach Efforts – Timeline
- By the Numbers,- Summary of outreach efforts
- Outreach Strategy – Ongoing

Discussion Topics:

- Member Ekanem asked how the rate increases will affect home owners that have a compiled bill of multiple units. Staff Prada mentioned that there are sample bills to show how the rates increase will affect mult-unit buildings. When CFO Eric Sandler presents next month, he
- Member Loewenberg asked if landlords can pass the increasing rates to their tenants. Staff Prada informed that landlords can pass the rates to tenants but they have to go through a separate rent board control process.
- Member McKinney asked
 1. How does the PUC get information out to renters who do not manage their water and sewer bill?
 2. Is the PUC is working with large property owners to disseminate information to their tenants about the rate increase?
 3. The water/sewer bill calculator be on the SFPUC main website landing page.

Staff Prada mentioned that outreach through social media outlets have been helpful to engage with tenants who don't see their bill but ultimately it's up to landlords to inform their tenants.
- Member Loewenberg asked how much money is being spent to run the rebate programs. Staff did not know the answer and would have to get back to the CAC with that information.
- Member McKinney asked if there will be a comment period during the Prop 218 Notice. Staff Prada informed that you can write a letter, submit a comment to ratesinfo@sfgwater.org or attend the Rate Fairness Board meeting on March 2 and the Commission meeting on April 10.

Public Comment: None

7. **Presentation, Discussion and Action: CAC Officer Elections**, Wendy Aragon, CAC Chair

- Member Ekanem removed himself from the nomination for Chair and nominated Amy Zock for Chair.
- Member McKinney removed herself from the nomination for Secretary.
- Member Kott nominated Anietie Ekanem for Vice Chair. Anietie declined the nomination.

Amy Zock is elected for Chair by the following vote:

AYES: (11) Aragon, Kott, Zock, McHugh, Loewenberg, Steen, Nagengast, Ekanem, Thomas, Tang, McKinney

NOES: (0)

ABSENT: (6) Conrad, Martinez, Clary, Sandkulla, Kinsey, O'Donnell

Mathew Steen is elected for Vice Chair by the following vote:

AYES: (11) Aragon, Kott, Zock, McHugh, Loewenberg, Steen, Nagengast, Ekanem, Thomas, Tang, McKinney

NOES: (0)

ABSENT: (6) Conrad, Martinez, Clary, Sandkulla, Kinsey, O'Donnell

Amy Nagengast is elected for Secretary by the following vote:

AYES: (11) Aragon, Kott, Zock, McHugh, Loewenberg, Steen, Nagengast, Ekanem, Thomas, Tang, McKinney

NOES: (0)

ABSENT: (6) Conrad, Martinez, Clary, Sandkulla, Kinsey, O'Donnell

Public Comment: None

8. Staff Report

- Groundwater Hearing April 11
- New [CAC video](#) on the CAC website and Youtube
- [Espanola Jackson Scholarship](#)
- [Request for Information for Southeast Academic Center](#) closes March 2, 2018
- [Crocker Amazon's Humming Bird Farm work days](#) on February 17 and 25, 2018
- Hetch Hetchy Overnight Tour May 30-31, September 26-27
- Upcoming Subcommittee Meeting Dates
 - Wastewater CAC Meeting on March 6 and April 3
 - Water CAC Meeting on March 27
 - Power CAC Meeting on April 10

Public Comment: None

9. Future Agenda Items and Resolutions

- Water and Sewer Rates (*March*)

- Education Initiatives
- Strategic Plan Update
- Contracting Process
- Communications/Customer Experience on Website
- Water Equity and Water Access for Homeless
- Workforce Programs – Member Martinez
- Climate Change and Agency-wide Planning
- Water Rights and Raker Act
- Water Use and Parks
- Prop 2018

Public Comment: None

10. **Announcements/Comments** – The next meeting for the Full CAC will be on March 20, 2018. Check www.sfwater.org/cac for the next scheduled meeting.

11. **Adjournment**

Motion was made (McKinney) and seconded (Loewenberg) to adjourn the meeting.

Meeting was adjourned at 6:58 pm.