

Last Updated 7/7/2020

PLUMBING FIXTURE REPLACEMENT PROGRAM (PREP)

Health and Safety Protocols for Customers, Employees and Contractors

The SFPUC has established health and safety protocols to mitigate the spread of Coronavirus. Our employees and contractors will never report to work sick, and we ask that all customers reschedule if they or any member of their household is sick or exhibiting symptoms.

Please sign below to acknowledge and accept these health and safety protocols:

- All residents are given the appropriate notice for entry and agree to adhere to the health and safety protocols.
- Any bathroom or work area the contractor or employee must enter is cleaned and disinfected prior to the appointment.
- The employee or contractor will wave instead of shaking hands.
- The employee or contractor will practice 6 feet of social distancing while in the home/facility.
- Residents, contractors and employees present during the appointment will wear a mask.
- The employee or contractor will wear disposable gloves and will disinfect any surface area they have touched.
- The contractor will be alone in the bathroom during the inspection/installation and whenever possible, will keep the bathroom door closed as an additional preventative barrier.

On the day of the appointment: *Our employees and contractors are required to ask all customer contacts the following questions before they can enter a residence/facility:*

1. Has anyone in your home/facility tested positive for COVID-19 in the past 14 days?
2. In the past 14 days have you or anyone else in your household had any potential COVID-19 symptoms?
3. Have you or anyone in your household/facility had close contact with a person who tested positive for COVID-19 in the last 14 days?

Our employees and contractors are required to reschedule the appointment if the answer to any of the above questions is yes or if:

- Members of the household/facility present during the appointment refuses or is unable to wear a mask or adhere to the physical distancing guidelines
- Employees/contractors observe anyone at the site visibly sick
- The bathroom or work area has not been properly cleaned and disinfected

By acting responsibly and transparently, the SFPUC can continue to provide the core Water Conservation services while mitigating the spread of the Coronavirus. Thank you for partnering with us in this important work.

I agree to the terms specified above.

Name

Signature

Date

Address