IMPORTANT: PLEASE READ THE PROGRAM RULES AND DIRECTIONS BEFORE SUBMITTING YOUR APPLICATION THROUGH OUR ONLINE APPLICATION PORTAL

Commercial High-Efficiency Washer Rebate Terms

The San Francisco Public Utilities Commission is offering a rebate of up to $5000 per qualifying commercial-grade high-efficiency clothes washer installed in a Laundromat, commercial property, or in the common area of a multi-family building with at least 10 dwelling units. Commercial clothes washing machines are intended for settings that require constant, daily use by many people and large capacities of laundry. The SFPUC’s commercial washer rebate program is not for single-family homes or small multi-family properties. The SFPUC’s residential washer rebate program serves small residential properties.

Verify that your washer model is on the qualifying project list and that your washer was purchased within 90 days of this application. Please have the information below ready before starting the application; partial applications cannot be saved in our system:

- SFPUC Water Account and Account Holder/Name on Water Account
- Installation Address
- Applicant contact information (name, phone, email)
- Washer purchase information: purchase date, installation date, price, manufacturer, model number
- Itemized Proof of Payment clearly showing the delivery address is the same as the installation address. (Our system cannot accept HEIF attachments)
- Washer Retailer: email, phone, address, or website for online retailers

After completing your online application, send a completed IRS Form W-9 to the San Francisco Controller's Office either by emailing them at supplier.management@sfgov.org OR mailing a hard copy W-9 to: Supplier Management, 1 Dr. Carlton B Goodlett Place, Room 300, San Francisco, CA 94102. Rebates cannot be issued without a W-9 form on file with the Controller's Office.

If you have any questions about this application, please email waterconservation@sfwater.org or call 415-551-4730.

Program Rules

- You must be a commercial or multi-family account holder with 10 or more dwelling units. For multi-family accounts, the washer must be installed in a common area of a building. There are no limits on the per-customer quantity of rebates for washer replacements at a single site.
- The approved washer must be installed at an SFPUC service address with an active commercial or multi-family water account.
- The washer must be installed prior to rebate request.
- A separate application must be submitted for each account number.
- Applicants must complete a post-inspection conducted by SFPUC staff to verify installation before the rebate is approved.
- The purchased or leased washer must be new and on the current qualified product list of approved Energy Star models. Only the exact model numbers listed will qualify for a rebate. List of qualifying models are subject to change.
- For leased equipment, a new signed contract is required with a minimum of 5-year agreement. The contract must list the make, model number and serial number of washers installed.
- Rebate amount is not to exceed the purchase price (not including sales tax).
- The proof of payment submitted must indicate the itemized cost of the washer(s). Receipts and/or invoices that do not include the itemized cost of the washer(s) will be rejected.
Rebate application and W-9 must be completed within 90 days of purchase.
Please make copies for your records. Original receipts will not be returned.
The SFPUC reserves the right to alter this program at any time. Funding is limited and rebates are available on a first come, first served basis until funds run out or program terminates.
Please allow approximately 12 weeks for processing after all applicant requirements have been met.

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Rebate Agreement - Release of Liability

I certify I have read, understand, and agree to the terms and conditions of this rebate program. The undersigned expressly agrees that the SFPUC may inspect all qualifying washer installations; that installation of qualifying washer models may not result in lower water bills; and that the SFPUC does not warrant any washer or installation to be free of defects, the quality of workmanship, or the suitability of the premises for washer installation. The undersigned further agrees to defend, indemnify and hold harmless the SFPUC, their directors, officers, and employees, against all loss, damage, expense, claims, suits and liability, including attorney’s fees resulting from the loss, destruction or damage to property arising out of or in any way connected with the washer or installation.

By clicking "I have read and accept the terms of the program," I agree that I have read, understand, and agree to the terms and conditions of this rebate program.

* PLEASE REFER TO YOUR MOST RECENT WATER BILL OR CALL CUSTOMER SERVICE AT (415) 551-3090 FOR YOUR ACCOUNT NUMBER INFORMATION.